



Dear Customer,

Thank you for your interest in the ICA OS/2 Client Software (Beta Release). Please note that this software, and any related documentation, is confidential to Citrix Systems, Inc. employees and selected clients. ***Read the rest of this document only if you accept this confidentiality agreement.***

What is the purpose of this release?

The purpose of this release is to allow selected Citrix MetaFrame customers to use and evaluate the new Citrix ICA Client for the IBM OS/2 platform.

The ICA OS/2 Client requires the client machine to be running on IBM OS2 Warp 3 (with Fixpak 32 or higher), OR IBM OS/2 Warp 4 (with Fixpak 5 or higher)

Who can participate in the program?

The ICA OS/2 Client Software is available to selected Citrix customers.

All participants are expected to nominate a contact representative from their organization who will provide ongoing feedback to the designated Citrix program representative about the use and behavior of the technology, including details of problems (such as program bugs) and, where possible, with sufficient information to reproduce the problems. The feedback would include details and statistics of the application programs being used and the style of data being used with these applications (but will not include any actual data that can compromise the confidentiality of your company's information).

All participants must supply the email address, telephone number, and fax number of their contact representative.

Please note that Citrix may provide occasional updates to the ICA OS/2 Client. These updates will be available from the Citrix Download website.

When will the program begin?

The ICA OS/2 Client beta software is available to customers from 18 December, 2000. Please be aware that Citrix reserves the right to terminate evaluation of the ICA OS/2 Client Software at any time.

Where do I send feedback about the ICA OS/2 Client?

The ICA OS/2 Beta release is being managed by –

Contact: **Richard Jackson** (Group Manager – Software Development)

Telephone: **+ 61 2 8870 0880**
Fax: **+ 61 2 8870 0600**
Email: **os2feedback@citrix.com**

Office Address: **Citrix Systems Asia Pacific Pty Limited**
Level 3, 1 Julius Avenue
Riverside Corporate Park
North Ryde, NSW 2113, Australia.